

Le'Dice Murphy

Director, Quality Management

Quick Facts

- ✓ 26+ years of experience in medical plans & healthcare
- ✓ 26+ years in compliance, quality assurance, & performance improvement
- ✓ Serves as Karna's Director of Quality Management

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Le'Dice Murphy is Director of Quality Management at Karna, LLC. Le'Dice leads compliance, quality assurance, and performance improvement for the World Trade Center Health Program for which Karna serves as the prime contractor. She also oversees quality management and compliance activities across all federal public health programs served by Karna.

Le'Dice brings more than 26 years of experience working with medical plans and healthcare organizations and managing compliance, operations, performance improvement, and risk management to our organization. She joined Karna from Bronx, New York-based Centerlight Healthcare Inc., where she served as Senior Director, Quality. During her tenure, she oversaw the quality assurance, medical management, and credentialing departments, as well as led the company's policy and procedure review process. She previously served the organization as Director of Compliance, directing regular audits of operational activities for PACE, the Medicare Advantage Special Needs Plan, MLTC, and Nursing Homes to ensure compliance with federal and state regulations and health plan requirements.

Prior to Centerlight, Le'Dice served in compliance and other leadership roles for Aetna Better Health Pennsylvania, Community Choice Health Plan, MagnaHealth of New York, New York City's Office of Managed Care, and the New York City Department of Health and Mental Hygiene. She began her career as the Ambulatory Care Services Administrator for the North Central Bronx Hospital.

Le'Dice holds a Master of Science in community health and healthcare management from Long Island University, a Master of Jurisprudence in health law from Loyola University Chicago School of Law, and is a doctoral candidate for health administration from Capella University School of Nursing and Health Administration.

EXPERTISE

- Quality assurance, control, and management
- Compliance
- Performance and operation improvement
- Risk management
- Credentialing
- Medical plans
- Medical management
- Healthcare administration/management
- Community Health
- Health law